# RASHAAN BRYANT

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## **Summary**

As a results-driven leader, I bring a wealth of experience across various sectors, including lab and property operations, and client engagement. Recently completing an immersive 8-week program with Bioversity, I gained hands-on experience in lab operations and maintenance, experimentation, and professional development. My passion lies in orchestrating smooth task execution to assist others in reaching shared objectives. Whether problem-solving, aligning vendor expectations, or playing a key role in the team, I thrive on ensuring seamless operations. Equipped with effective communication skills, a keen attention to detail, and a reliable nature, I am committed not only to contributing but also to igniting positive change within my team.

### **Skills**

**Communication**: Primary contact for clients; proactively identifying and addressing issues before they escalate. Oversees unit turnover coordination with contracted cleaning and maintenance vendors.

**Leadership:** Manage street outreach team charged with disseminating marketing and promotional materials. Lead citywide community and small businesses outreach to enhance involvement and impact. Perform facility cleaning and hazardous waste management functions.

**Attention to Detail:** Manage special projects, including significant renovations and home updates. Supervise day-of volunteers and head on-site project management to guarantee successful events. Manage common lab and manufacturing inventory.

**Problem Solving:** Navigated a fast-paced environment while triaging and managing complex patient calls. Triaged issues and answered general questions to resolve urgent requests in real-time.

## **Experience**

Property Manager; The Carter Group, Boston, MA	June 2023 – Present
Outreach Manager; Open Streets Boston, Boston, MA	July 2022 – Present
Patient Services Coordinator II; Massachusetts General Hospital	Oct 2021- Aug 2022
Established Patient Representative; Dana Farber Cancer Institute	April 2020- Oct 2021

#### Education

Bioversity, Boston, MA - Certification of Completion Biotech Career Foundations, February 2024