

**Alessandro La Monica**

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**SUMMARY:**

Through my experience in hospitality and customer-focused roles, I have developed strong communication and multitasking skills, as well as the resilience necessary to succeed in high-pressure situations. I am eager to contribute to a team that emphasizes scientific innovation and operational efficiency. I am confident that my unique experience and expertise make me a strong candidate for an entry-level position in scientific operations.

**BIOVERSITY:**

The Biotech Career Foundations Certificate Program, designed and taught in partnership with the Massachusetts College of Pharmacy and Health Sciences, provides a comprehensive curriculum including practical hands-on training to prepare people for early-career scientific operations roles. During the eight-week course we received training in typical equipment and supplies found in a lab, EHS, inventory management, shipping and receiving, gas cylinder safety, and hazardous waste management. We also practiced professional behavior such as attendance and timeliness, professional communication skills, and cultivating interviewing skills.

**WORK  
EXPERIENCE:**

**BRIMMER & MAY**

**Junior Varsity Soccer Coach** (August 2023 – November 2023)

- Lead and organized team practices.
- Emphasized strategic plays and teamwork which enhanced team performance and efficiency.
- Supervised team development and strategy formulation, demonstrating ability to plan and execute strategic initiatives.

**ROCHE BROS**

**Team Member** (January 2022 – August 2023)

- Assisted managing the Cheese Department, which included stocking supply walls and rotating merchandise with an instinct for improving efficiency as well as movement of products.
- Conducted monthly inventory checks, demonstrating attention to detail and organizational skills.
- Addressed and resolved customer inquiries, using effective communication and problem-solving skills.

**BARDOWN LANDSCAPING**

**Team Member** (June 2021 – December 2021)

- Assisted in landscaping operations which included mulching, pruning, mowing and fall cleanups.
- Regularly communicated with other team members to coordinate tasks.
- Offered help and support to teammates, whether it's lifting heavy wheelbarrows or operating machinery.

**DOLPHIN SEAFOOD RESTAURANT** (August 2019 – December 2021)

- Performed restaurant setup tasks and trained new waitstaff, improving service delivery and customer satisfaction.
- Demonstrated multitasking abilities by efficiently managing numerous tasks simultaneously.
- Delivered exceptional customer service, contributing to an outstanding dining experience for guests.

**EDUCATION:**      **Bioversity – Biotech Career Foundations**  
Certificate of Completion - May 2024  
**Mass Bay Community College**  
Emergency Medical Technician Program – July 2021  
**Framingham State University**  
Sept 2018 – June 2020 (\*Completed 2 years of Gen-Ed requirements; Statistics)

**SKILLS & ABILITIES:**      **Attention to detail:** In all my professional roles I have applied attention detail. For example, while working at the Dolphin restaurant I made sure to inform the chef of any customer allergies while ordering.

**Collaboration:** As a landscaper we would often team up with a neighboring landscape company to tackle the big fall clean ups. Working with a bigger team allowed us to make new connections and ensured the work would be done in a timely manner.

**Organization:** While working in the Cheese Department at Roche Bros it was my duty to construct and arrange the display cases. Another one of my duties included taking a monthly inventory. Performing these roles required a keen eye for visual merchandising as well as a systematic approach to inventory management, which sharpened my organizational skills.

**CERTIFICATION:**      CPR & AED Certified

**LANGUAGES:**      Fluent in spoken and written Italian