

Rakaiyyah Malik-Marchan
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Profile

After dedicating 7 years to a successful career as a pharmacy technician, I've made the exciting decision to transition into the field of biotechnology. I've recently completed the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. My journey has given me a strong skill set that I am eager to showcase in a behind-the-scenes role within life sciences. Drawing from my experience in pharmacy, I know I can bring a strong attention to detail, a deep understanding of pharmaceuticals, and a commitment to excellence to the team.

Education/Certifications

Bioversity – Biotech Career Foundations Certificate of Completion	June 2024
Pharmacy Technician Certification Board PTCB Certified Pharmacy Technician	November 2023
Bunker Hill Community College Certificate in Licensed Pharmacy Technician	September 2015 – May 2016
Keene State College B.S in Architecture	August 2012 – December 2014
Match High School High School Diploma	September 2008 – May 2012

Experience

Pharmacy Technician | CVS Specialty Pharmacy | Boston, MA April 2022 – March 2024

- Served as a patient outreach coordinator: called patients to refill prescriptions and set up delivery for those prescriptions.
- Managed and maintained all drug inventory within the pharmacy as an inventory specialist.
- Typed up prescriptions received from fax, electronically or verbally.
- Took verbal prescriptions over the phone from provider's office.
- Created shipping labels and packed orders for delivery.

Pharmacy Technician | Boston Medical Center Pharmacy at Codman | Boston, MA November 2019 – February 2020

- Assisted all pharmacy, store customers, and incoming callers with their questions and concerns.
- Maintained patient confidentiality according to HIPAA and company standards.
- Accessed, inputted, and retrieved patient information to/from the computer.
- Dispensed medication (except CII) for patients to pick up.

Pharmacy Technician | Coram CVS/Specialty Infusion Services | Boston, MA July 2019 – October 2019

- Prepared and cleaned sterile products to be compounded.
- Maintained the pharmacy clean room to 797 requirements.
- Complete order entry and refills under the supervision of the pharmacist.
- Reported when inventory was low.

Pharmacy Technician | Eaton Apothecary | Boston, MA August 2017 – November 2018

- Assisted all pharmacy, store customers, and incoming callers with their questions and concerns.
- Maintained patient confidentiality according to HIPAA and company standards.
- Accessed, inputted and retrieved patient information to/from the computer.
- Dispensed medication (except CII) for patients to pick up.
- Restocked drugs (except CII) as permitted by law.

Skills

- Attention to detail
- Organized
- Punctual
- Adaptable