EVELYNE ALTIDOR

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PROFILE

With 4 years of customer service experience and 2 years of caregiving experience. I've recently enrolled in the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO₂ and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My prior background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity - Biotech Career Foundations

July 2024 - August 2024

Bioversity of Boston

Nursing Institute of les Cayes

September 2010- December 2013

Diploma of Nursing

EXPERIENCE

Nurse

Water for Life, Cayes, Haiti

February 2016- January 2018

- Ensured that the patient was mentally and physically comfortable.
- Administered patients' medicines and treatments.
- Observed patients, took vital signs and recorded observations to assist doctors.

Kitchen Assistant

Luigis Pizza, Vitacura, Chile

April 2021- September 2022

- Organized the kitchen and storage areas to keep the kitchen running efficiently.
- Cooked food items to ensure the highest quality service and experience for customers.

Kitchen Assistant

Aramark, Chacabuco, Chile

October 2018 - December 2020

- Prepared food, kept the kitchen clean and assisted in other kitchen activities
- Served required portions according to food safety training.

SKILLS

- Teamwork: Collaborated effectively with the kitchen team to ensure customer satisfaction, enhancing the company's reputation.
- Quick Learner: It was important for me to quickly Learned each the new menu, and do this job faster and better
- Curiosity: I learn through Asking question to make sure, I get the right results.

LANGUAGES SPOKEN

French, Creole, Spanish, English

Jason W. Brito

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PROFILE

With over 10 years of maintenance experience, I've recently completed the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO₂ and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My maintenance background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity – Biotech Career Foundations

August 2024

Certificate of Completion

Bridge Over Troubled Water

November 2006

GED

EXPERIENCE

Maintenance

Ewing Real Estate, Boston, MA

November 2013 – Present

- Provide the upkeep and functionality of various properties, leading to improved tenant satisfaction and reduced property issues.
- Perform regular sweeping, mopping, and mowing to maintain a clean and appealing environment.
- Conduct snow removal during winter months to ensure safe and accessible pathways for residents.
- Manage painting, plastering, and sanding tasks to refresh and enhance property interiors, contributing to increased property value.
- Efficiently prepare apartments for new tenants by conducting thorough repairs and refurbishments, ensuring a smooth transition and maintaining high occupancy rates.

Handler/Material Handler

FedEx, East Boston, MA 02128

August 2017 - May 2018

- Provided the successful transfer and delivery of goods to intended destinations.
- Sorted packages for delivery, operating heavy and hydraulic conveyor belts
- Oversaw outside handling the goods going and coming from planes

SKILLS

- Demonstrated punctuality by consistently arriving on time and meeting deadlines.
- Managed responsibilities effectively by handling tasks with reliability and attention to detail.
- Collaborated with teams to achieve common goals and foster a cooperative work environment.

LANGUAGES SPOKEN

Fluent in English and Spanish

Naleyah Cesar-Bone

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PROFILE

With Business Operations training from Year Up and recent completion of a Biotech Career Foundations certificate from Bioversity, I'm well-prepared for early-career biotechnology roles. My coursework in business communications and project management equips me with versatile skills for navigating this industry. Along with my previous experience, I've gained expertise in lab equipment, safety protocols, and inventory management. My combined business and biotech background, along with my transferable soft and technical skills, positions me effectively for a career in life sciences.

EDUCATION

Bioversity – Biotech Career Foundations	Boston, MA
Certificate of Completion	Aug 2024

Year Up
Business Operations Track
Business Operations Track
July 2023

Southern New Hampshire University

Bachelors of Arts in Communications

December 2023

PROFESSIONAL EXPERIENCE

Italian Home for ChildrenBoston, MAResidential CounselorMarch 2022 — Present

Boston, MA

- Develop and implement service plans with residents
- Monitor the safety of residents, implementing crisis intervention as necessary
- Ensure residents follow the guidelines and expectations of the program

Vertex

Internal Communications Co-Op

Boston, MA

July 2023 - December 2023

- Produced content for employee intranet through research, writing, and multimedia content packaging
- Supported team and business partners in executing all-employee communications plans, including engagement initiatives and HR operations
- Assisted in employee event production, promotion, and logistics, including virtual events
- Compiled metrics from communication campaigns to guide future strategy and planning

Vertex Boston, MA

Quality Assurance Coordinator Intern

Jan 2023 — July 2023

- Generated certificates of analysis ensuring adherence to SOPs
- Released data files and coordinated reviews with quality representatives
- Managed archival of QA Records in EDMS

Bottom Line Inc. Boston, MA

Marketing Intern

Jan 2022 – Feb 2022

- Created data graphics and translated research into readable content
- Designed templates for location-based marketing materials
- Prepared marketing proposals and presentations

SKILLS & CERTIFICATIONS

- Specialty Track Skills: Workshop/Focus Group Facilitation, Progress Tracking, SharePoint, and SCRUM
- Professional Communication: Attention to detail, Interpersonal Communication, and Delegation
- Software: MS Office 2016 (Excel, Word, PowerPoint, Outlook, Teams), Adobe Photoshop, and InDesign
- Certifications: MS Office 2016

LANGUAGES

- English: Native
- Spanish: Beginner/Intermediate, conversational

Jessica Daniels

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PROFILE

With 10+ years of a customer service experience, I am enrolled in the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO2 and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My hospitality background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity – Biotech Career Foundations August 2024

Certificate of Completion

Roxbury Community College October 2011

Certificate in Human Services

Empire Beauty School September 2014

Certificate of Cosmetology

EXPERIENCE

Residential Counselor

Italian Home for Children, Jamaica Plain, MA

Jan 2024 to Present

- Supervise children while providing a safe and nurturing environment to grow in
- Create engaging activities and assess interaction with peers to prevent any unwanted altercations

Kitchen Assistant

Kids and Co. Marina Bay, Quincy, MA

Nov 2022 to July 2024

- Delegated food to classrooms in a timely manner while paying special attention to any allergy of specific food requests
- Assisting teachers in classrooms when needed with projects or supervision of children.
- Directed children on the most effective ways to perform task on hand
- Provided help with art projects and assignments

Cake Decorator October 2013-2022

Star Market Fenway, Boston, MA

- Organized and stocked inventory and maintained upkeep of bakery
- Processed customer orders as well as delegating orders between coworkers

SKILLS

- Collaboration: Communicated with other bakery staff to assign orders to the best employee to meet the customer's needs.
- Organization: Cleaned tools in between and after tasks in order to maintain a safe work space. I
 also made certain that food amounts were accurate and effectively took notes on specific requests.
- Dependability: Displayed excellent time management by meeting order deadlines and taking on different responsibilities within the department.

Certifications: CPR August 2023

Prepy Jean

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PROFILE

I'm a Paramedic with seven years of Head Training Section and a year of Pre-Hospital Emergency Technician experience. I've recently enrolled in the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO₂ and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My Paramedic background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity - Biotech Career Foundations, USA August 2024

Certificate of Completion

Instituto Universitario American College/ Cuenca Ecuador August 2015

Paramedic, Diploma

Institution Mixte Saint Joseph of Pétion-Ville, Haiti July 2008

High School, Diploma

EXPERIENCE

Security officer

Unarmed Security Officer at In a Minute Security Services LLC, USA December 2023-Present

- Provide security services to ensure the safety and security of clients and their properties.
- Respond promptly to security breaches or incidents, taking swift action to resolve issues.
- Collaborate with law enforcement and emergency services as needed to address security concerns.
- Provide excellent customer service and support to clients, ensuring their needs were met and exceeded.

Head of Training Section

National Ambulance Center (CAN/MSPP), Haiti

September 2017-September 2023

- Coordinated continuing health education initiatives to address emerging healthcare topics and trends.
- Provided advanced intra-hospital emergency care to patients requiring urgent attention, working collaboratively with multidisciplinary teams.
- Taught health personnel, university/school students in Basic Life Support

SKILLS

- Leadership: I excel at maintaining good relationships within teams, organizing activities, and ensuring successful outcomes.
- Love of Learning: I embrace new skills, topics, and experiences, which enables me to adapt and respond effectively to different situations.
- **Honesty:** I value authenticity, speaking the truth, and taking responsibility for my actions and feelings.

LANGUAGES SPOKEN

French - Haitian Creole-English-Spanish

Alexander Liriano

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PROFILE

With 7 years of Retail experience, I am enrolled in the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eightweek course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO₂ and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My retail background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity – Biotech Career Foundations

August 2024

Certificate of Completion

Boston Community Leadership Academy

June 2020

Highschool Diploma

Front Desk Agent

Massage Envy, Boston Ma

December 2023- July 2024

- Provide excellent customer service to clients. Influenced their relaxing massage experience through outstanding service and conflict resolution.
- Organize scheduling and product placement to ensure things run as smoothly as possible.
- Operate software for spreadsheets and databases to maintain records and documentation.

Retail Associate

H&M, Boston Ma

January 2021-September 2022

- Organized the men's department to improve sales.
- Assisted coworkers with solutions to customer complaints to improve customer satisfaction.
- Coordinated displays creating an inviting and appealing atmosphere.
- Provided customer satisfaction by appropriately compromising with them making sure they walk away pleased.

SKILLS

Problem solving: Enhanced problem-solving effectiveness by addressing concerns, finding compromises, and actively listening.

- **Organization:** Skilled in evaluating work procedures, grouping documents into folders, and product differentiation leading to a smoothly run operation.
- **Creativity:** Suggested original ideas and options to management regarding membership sales, product placement and schedule suggestions with the goal of positive impact.
- **Communication:** Effectively communicate with customers to understand their needs, resolve any issues they may have, and maintain a positive interaction.

EMILY LOUT

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PROFILE

With three years of veterinary experience, I've recently completed (or "I am enrolled in") the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO2 and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My veterinary background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences

EDUCATION

Bioversity - Biotech Career Foundations

July 2024

Certificate of Completion

University of Massachusetts Boston

September 2019- Present

Bachelor of Art Degree

Another Course to College (ACC)

September 2015- June 2019

High School Degree

EXPERIENCE

Veterinary Assistant

Veterinary Emergency Group, Cambridge, MA

May 2023- April 2024

- Provided intermediate nursing care, monitored patients, and administered medications.
- Utilized knowledge of common diseases and physical assessments to triage incoming patients.
- Performed diagnostic tests and assisted inpatient and outpatient care.

Veterinary Assistant

Banfield Pet Hospital, Cambridge, MA

January 2022- April 2023

- Provided comprehensive support to veterinarians and technicians, including history taking, appointment assistance, and patient restraint.
- Administered medications, vaccines, drew blood, placed IV catheters, and administered IV fluids.
- Conducted various lab procedures such as running in-house tests and preparing samples for external laboratories.

SKILLS

- Strong Communication- Demonstrated strong interpersonal skills by engaging with clients, addressing any concerns or questions, and providing any information to ensure that visits go well
- Adaptability- Demonstrated flexibility in managing different tasks and roles in the hospital, from assisting receptionist
 work to assistant work.
- Dependability- Demonstrated the ability to get work tasks done accurately in a timely manner

LANGUAGES SPOKEN

Fluent in English and Cambodian

Denise N. Mitchell

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PROFILE

With over 19 years of customer service experience, and my current enrollment in the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO₂ and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My customer service background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity – Biotech Career Foundations

August 2024

Certificate of Completion

Southern New Hampshire University

May 2023

Bachelor's Degree in Communications

EXPERIENCE

Fruit Center Marketplace, Milton, MA

Dec 2021- July 2023

- Handled high-volume cash registers with precision and maintained an accurate cash drawer.
- Effectively addressed customer inquiries, resolved issues, and ensured customer satisfaction.

Front Counter Manager/Waitress

Ramuntos of Brattleboro, Brattleboro, VT

Oct 2014- Sep 2017

- Led and motivated a team of employees by fostering a positive and collaborative work environment.
- Prepared and analyzed reports about front counter performance and worked with general manager to implement strategic changes including the creation and servicing of the delivery program.

Barista

Starbucks Boston, MA

Mar 2014- Apr 2017

- Restocked materials and maintained inventory levels of the store.
- Followed health and safety protocols to ensure safety of drinks and food.
- Hosted coffee tastings with my store, district and regional manager to increase my knowledge of the coffee and increase customers excitement about the options.

SKILLS

- **Communication:** As a waitress, I spent most of my days communicating with customers to ensure the customer was satisfied and as a mother, I have had the opportunity to strengthen my communication skills as I have learned how to connect with many people on multiple topics.
- **Crisis Management:** Working as a transportation security officer, I learned appropriate ways to handle crisis and other security problems to ensure safety for passengers.
- **Leadership:** Being a manager for the front counter I would lead those in my team on the current updates and keeping a safe and happy work environment.

Katherine Reyes Aguilar

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PROFILE

With 3 years of experience in back of house roles that ensure the customer facing roles are well executed in a timely manner and with customer satisfaction, I've recently enrolled in the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO2 and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. I'm eager to apply my organizational, detail-oriented and adaptivity skills to benefit your team

EDUCATION

August 2024

Bioversity – Biotech Career Foundations Certificate of Completion

2020- Present

University of Massachusetts Amherst, Amherst Ma - B.S in Animal Science Working towards my B.S. Significant husbandry experience for farm animals.

2018

Brookline High School Diploma

EXPERIENCE

December 2022 - July 2023

Inventory Specialist - Rooted In, Boston MA

- Audited product to follow and stay in ordinance with CCC guidelines
- Performed intake of product delivery, Established the system of organization in fulfillment for efficiency and restocked product
- Fulfilled in house orders in timely order for fast transactions

April 2022 - September 2022

Barback/ Food Runner - The Colonnade Hotel, Boston Ma

- Established punctuality becoming the opener to assemble bar for its operations
- Managed the delivery of correct meals for excellent customer satisfaction
- Multitasked in a fast-paced hotel restaurant kitchen/ rooftop with exposure to high level clientele

June 2022 - September 2022

Expediter - The Colonnade Hotel, Boston Ma

- Led steady progress in the completion of meals in a timely manner while attentive to any aversions or allergies presented
- Stocked food items to accommodate and increase productivity and efficiency for opening
- Assisted chef with personal projects, private catering and exclusive events

SKILLS

- Organization/ Detail Oriented Established organizational systems to run a smoother operation
- Adaptability Executed the completion of a multitude of roles from being a manager's assistant when there was lack of staff present to being given the expo role in the hotel kitchen because they were made aware to my attention to detail and great multitasking.
- Conflict resolution Expedited problems that arose within physical contribution or tech application based

LANGUAGES SPOKEN

- Spanish
- English

Deron Smoot

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PROFILE

With 2 years of Life science experience, I've recently completed the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO2 and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My Laboratory & Life Science background, combined with my transferable soft skills and technical skills from the program, make me well-suited for a career in life sciences.

EDUCATION

Bioversity - Biotech Career Foundations

August 2024

Certificate of Completion

UMass Boston, Bachelor of Biology

August 23- Present

General Biology

EXPERIENCE

Studio Lab Coordinator

Digital Ready, 1234 Columbus Ave

January 2024- June 2024

- Assembled and directed laboratory equipment use and experiments. Well experienced with spectroscopy, thermal cyclers, electrophoresis
- Formulated lesson plans and constructed content for students to engage with. Subjects such as: Introductory biology and DNA Replication, transcription and translation.

Life Science Lab Coordinator

Dartmouth High School, Dartmouth MA

August 2022- June 2023

- Maintained and prepared Cell Cultures and inventory
- Evaluated the results of PCR cloning and genotyping

SKILLS

- Fluent in operation of fundamental Laboratory equipment, synthesized experiments for students.
- Literate in regulatory scientific procedure and terminology, Executing and arranging experiments for personal and student experience.
- Highly Trainable- Adept at learning, lifelong learner.

AWARDS/RECOGNITIONS/VOLUNTEER WORK

4th place, Participant at MIT iQUhack Quantum Science Hackathon

February 2024

LANGUAGES SPOKEN

Fluent in English

Developing conversational skills in Mandarin

Danaysha Thompson

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PROFILE

With 2.5 years of food service experience, I've recently completed the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course, we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO2 and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My hospitality background, combined with technical and soft skills from the program, make me well-suited for a career in biotech. I'm eager to apply my attention to detail and clear communication skills to benefit your team.

EDUCATION

Bioversity – Biotech Career Foundations

August 2024

Certificate of Completion

University of Massachusetts Boston Art (BA)

September 2017- December 2022

EXPERIENCE

FOH Shift Lead

Flour Bakery, Boston MA

January 2019- Present

- Supervised FOH employees to ensure that the bakery runs safely and smoothly while being responsible for cash handling.
- Providing feedback to the staff when needed and communicating with the team to make certain that we are all on the same page and functioning cohesively.

Sales Associate

Old Navy, Dedham, MA

November 2017- January 2019

• Handling the organization of merchandise and aiding customers

Teacher's Assistant

Mass Prep Program, Boston, MA

July 2014- August 2017

- Supervised middle school students through empathy and understanding.
- Tutored middle school students in the field of math and science practicing patience with students struggling in early STEM.

SKILLS

Empathy: Remaining Empathetic is important to me as a person, putting myself in the perspective of others is a form of understanding that leads to problem-solving in specific scenarios.

Attention to Detail: Attention to Detail: My visual arts background has honed my attention to detail. In my latest project, precision was crucial for meeting high standards, allowing me to quickly spot errors or inconsistencies.

Communication: Communication is crucial for a barista amongst a small staff. When there is a traffic-heavy rush during the day it's best to constantly communicate when there is an issue, change, or other factor that could alter the flow of the workday. By communicating we eliminate issues like repeated orders, flow halts, etc.