

# Danaysha Thompson

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## PROFILE

With 2.5 years of food service experience, I've recently completed the Biotech Career Foundations certificate program designed by Bioversity in partnership with the Massachusetts College of Pharmacy and Health Sciences. During the eight-week course, we received training on a variety of technical skills including lab equipment and supplies, lab safety, inventory management, and CO2 and liquid nitrogen tank safety. I am seeking to transition into an early-career role in the life sciences. My hospitality background, combined with technical and soft skills from the program, make me well-suited for a career in biotech. I'm eager to apply my attention to detail and clear communication skills to benefit your team.

## EDUCATION

**Bioversity – Biotech Career Foundations**  
Certificate of Completion

August 2024

University of Massachusetts Boston  
Art (BA)

September 2017- December 2022

## EXPERIENCE

### FOH Shift Lead

**Flour Bakery, Boston MA**

January 2019- Present

- Supervised FOH employees to ensure that the bakery runs safely and smoothly while being responsible for cash handling.
- Providing feedback to the staff when needed and communicating with the team to make certain that we are all on the same page and functioning cohesively.

### Sales Associate

**Old Navy, Dedham, MA**

November 2017- January 2019

- Handling the organization of merchandise and aiding customers

### Teacher's Assistant

**Mass Prep Program, Boston, MA**

July 2014- August 2017

- Supervised middle school students through empathy and understanding.
- Tutored middle school students in the field of math and science practicing patience with students struggling in early STEM.

## SKILLS

**Empathy:** Remaining Empathetic is important to me as a person, putting myself in the perspective of others is a form of understanding that leads to problem-solving in specific scenarios.

**Attention to Detail:** Attention to Detail: My visual arts background has honed my attention to detail. In my latest project, precision was crucial for meeting high standards, allowing me to quickly spot errors or inconsistencies.

**Communication:** Communication is crucial for a barista amongst a small staff. When there is a traffic-heavy rush during the day it's best to constantly communicate when there is an issue, change, or other factor that could alter the flow of the workday. By communicating we eliminate issues like repeated orders, flow halts, etc.