

Joshua Epps

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PROFILE

I recently completed the Biotech Career Foundations Certificate Program, designed and taught by the Massachusetts College of Pharmacy and Health Sciences. After 2 years of professional experience in Biotech, I am eager to leverage my transferable skills, technical training, and passion for laboratory processes to transition into an early-career lab operations role.

Relevant Technical Training

- Hazardous chemical identification and classification
- Familiarity with inventory management, pipetting, gas cylinder safety
- Recently received Biosafety and Bloodborne Pathogen and Chemical Hygiene trainings

Professional and Transferable Skills

- Attention to detail – Identified trends with paperwork issues and offered solutions for improvement.
- Adaptability – Proven ability to complete projects on time with limited direction in rapidly changing environments.
- Teamwork – Work collaboratively with others in a laboratory setting to complete experiments.

EDUCATION

Bioversity – Biotech Career Foundations
Certificate of Completion

June 2025

Massachusetts Bay Community College, Wellesley, MA
Completed courses in Computer Information Systems

09/2009 – 05/2011

EXPERIENCE

Quality Associate

OPENBIOME, Woburn, MA

6/2022 – 10/2024

- Reviewed product dispositions for completeness and quality. Processed the product for release to be shipped to patients
- Executed weekly Quality Audit Walkthrough of the fulfillment lab. Physically assessed lab by checking lab equipment and lab space for any potential hazards.
- Segregated 8,000+ aliquots, inputting in spreadsheets detailing inventory for each cryogenic freezer.

Front Desk Supervisor

KENDALL HOTEL, Cambridge, MA

02/2018 – 03/2022

- Directed front desk operations with focus on hotel reputation, staff productivity and operational efficiency.
- Mentored new staff on company procedures, compliance requirements and performance strategies. Scheduled meetings with all staff about potential updates or modifications to procedures