

# Daqnya Johnson

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## PROFILE

I recently completed an eight-week, hands on, intensive training program at the Bioversity Biotech Career Foundations Certificate Program, designed and taught by the Massachusetts College of Pharmacy and Health Sciences. After five years of professional experience as a medical assistant I am eager to leverage my transferable skills and technical training to transition into an early-career lab operations role.

## Technical Training and Professional Skills

- Managed safe handling and compliance with safety procedures for CO<sub>2</sub>, liquid nitrogen, and dry ice.
- Creation of Standard Operating Procedures (SOPs)
- Use of essential lab equipment: pH meters, spectrophotometers, stirring plates, fume hoods
- Teamwork: Partnered with providers and staff to coordinate patient care, demonstrating strong teamwork and adaptability under pressure.
- Communication: Effectively engaged with patients, families, and healthcare providers to ensure clear understanding of medical instructions and the next steps in care.

## EDUCATION

**Bioversity – Biotech Career Foundations**

August 2025

Certificate of Completion

**Boston Career Institute**

September 2022

Medical Assistant Certificate

## EXPERIENCE

### Medical Assistant

**Tufts Medical Center, Boston, MA**

September 2022- April 2024

- Checked in and roomed patients, recorded vital signs, and accurately documented medical histories in EPIC to ensure providers had the information needed for informed clinical decisions.
- Assisted physicians with procedures and administered medications, helping patients feel informed and comfortable with their treatment.
- Supported providers during wound care procedures by prepping the area, maintaining sterile technique, and educating patients on proper wound care and follow up instructions.

### Unit Coordinator

**Dorchester House, Boston, MA**

June 2024- May 2025

- Coordinated patient appointments, managed incoming calls, and provided clear communication to patients and families regarding medical instructions and follow-up care.
- Served as a liaison between patients, families, and clinical staff to support a positive patient experience. Maintained medical records and assisted staff with paperwork requests and signatures.
- Ordered and maintained office and medical supplies to support daily clinical needs.